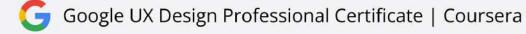


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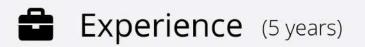


Master Digital Product Design: UX Research & UI Design | Udemy

UX & Web Design Master Course: Strategy, Design, Development | Udemy

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anglianwater



OCUDESIC | Senior Consultant (UX Design & Research) | 2022-07 to Present

 Working as Senior Consultant in UX research and design Currently working on client project of SLB (Schlumberger)

Cognizant | Sr. UX/UI Designer | 2021-05 to 2022-06

Worked as Senior UX researcher and designer on Client Projects Nike, Network Rail, Abbott, Anglian Water (more details on next pages)

AVAVA | Senior Technical Associate | 2018-07 to 2021-05

• Responsible for UX design and research of SME telecom product (more details on next pages)

NVIDIA. | Tools Development Engineer | 2015-06 to 2015-09

• Worked on designing tools framework for the Tegra SOC used in autonomous vehicles.

Education

Master of Technology (Computer Engineering) | 2016 - 2018 COEP (College of Engineering Pune) 1st Rank 9.74 CGPA out of 10, Distinction

Bachelor of Engineering (Computer Engineering) | 2011 - 2015University of Pune71.74%, Distinction

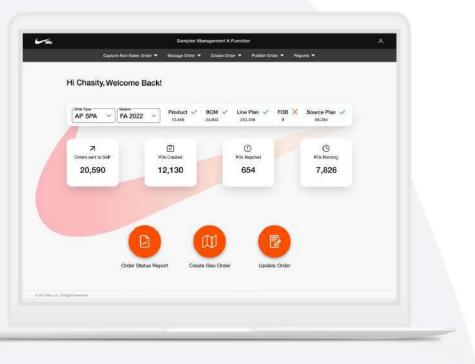
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Figma	Jira	Confluence	ReactJS	AWS

• Responsible for creating experience for modern web application for Apparel Management.

- Interacted with the business to understand the business requirements.
- Conducted Usability studies and A/B tests to refine understanding of user requirements and create designs accordingly.
- Various design variations were ideated and shared with the business, and shared with other stakeholders in the project.
- The received feedback was incorporated in the designs.
- Figma was used to create, maintain, collaborate designs within the orgnization
- Created designs as per the various components available in Nike's Design system.
- Create high fidelity wireframes and shared with developers with Inspect feature.
- Helped the developers in understanding the structuring of pages considering responsiveness.
- Daily scrums were conducted with bi-weekly demos.

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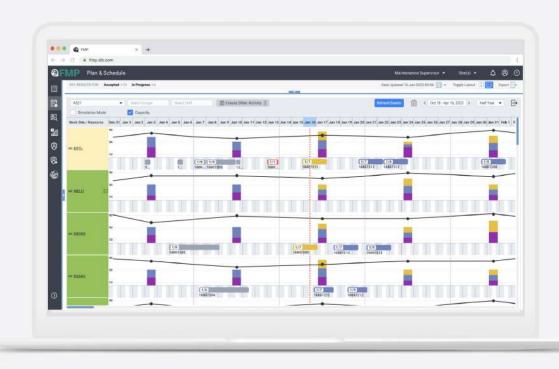


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• Responsible for ideating UX solutions for asset maintenance and monitoring application.

- Ideated early stage UX solutions to gather early feedback from stakeholders to optimize cost.
- Created and pitched UX solutions for new or upcoming features to new and existing business lines to:
 - Attract more budget for the project
 - Help positioning the project at higher levels in SLB
- Proposed UX were expected be performance efficient considering the vast amount of data to be handled.
- Interacted with the business users to understand the business requirements, and created various user journeys.
- Figma was used to create, maintain, collaborate designs.
- Create high fidelity wireframes and shared with developers with Inspect feature.
- Helped the developers in understanding the structuring of pages considering responsiveness.
- Daily scrums were conducted with bi-weekly demos.

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Confluence

Angular

- Responsible for UX Strategy of the product.
- Created designs for new Web and Mobile platforms of the product based on discussions with stakeholders.
- Conducted Primary and Secondary Research as well as Qualitative and Quantitative Research.
- Avaya IPOffice is a leading telecom solution targeted towards SMEs, offering various customized Cloud, Premise and Hybrid solutions.
- Communicated with various stakeholders of the project for UX designs.
- Proven Increase in Customer Satisfaction after improvements in designs.
- Worked extensively on Organization of Information and User Journey across the application.
- Transformed legacy application design into Modern design.
- Improved Navigation across the application.
- Created Responsive designs for web.
- Used Figma for creating, maintaining and collaboration of designs
- Jira was used for ticketing of user stories and tasks

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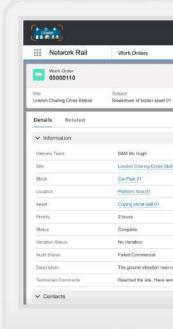


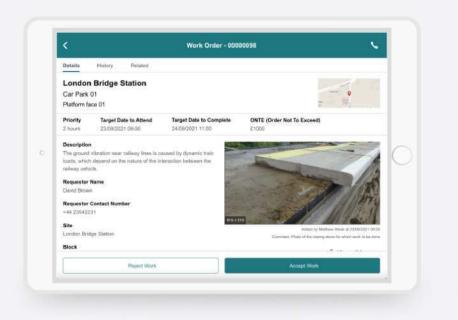
Salesforce

Azure DevOps

• Responsible for creating experience for Asset Management system web application to be migrated to Salesforce. Also created designs for Mobile devices.

- Interacted with the business for Requirements gathering.
- Conducted research activities, Usability Tests, A/B Tests.
- Used Lightning Design System provided by Salesforce.
- Created reusable components in Adobe XD by updating the lightning design components based on branding.
- Collaborated with Business Analyst and developers to design intuitive solutions.
- Azure Devops was used for maintaining user stories and tasks.
- The designs were made considering technical feasibilities of Salesforce platform.
- High fidelity interactive prototypes were shared with developers.







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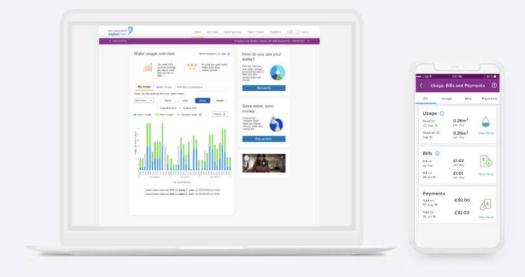
Zeplin

Ionic

• Responsible for creating new journeys for web and mobile app of self-service product.

- Conducted Usability studies to fine tune understanding of user needs and update designs accordingly.
- Adobe XD was used to create and maintain wireframes, and Zeplin was used to share the designs with devs.
- Interacted with the Business Analyst and the business to understand the requirements.
- Understood details of existing user journeys and functionalities from Develoeprs. other UX designers.
- New user journeys were shared with business and feedback was incorporated into the designs.

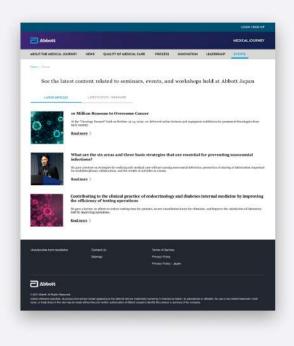




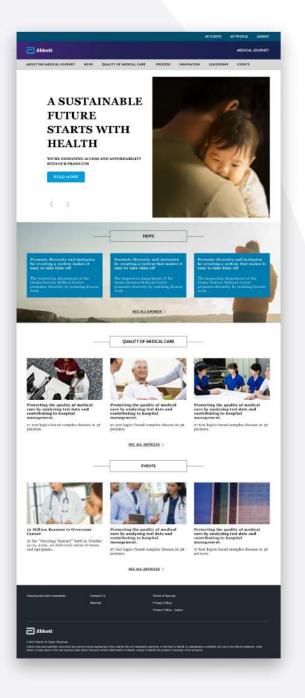




- Redesigned Japan divisional web application to assist migration to AEM.
- Interacted with the business, developers and other stakeholders so that our understanding and expectations were aligned.
- Understood details about user journeys and functionalitites from business analyst.
- Had discussions with Abbott Design team and understood their Design system.
- The tool chain included Sketch + Craft plugin + Invision DSM.
- The design system components were reused, with their styling being updated as per department's guidelines.
- The high fidelity wireframes were shared with the business and feedback was incorportated into the designs.
- The high fidelity designs were shared with developers using Invision Cloud with Inspect feature.
- Daily scrums used to be conducted weekly demos.



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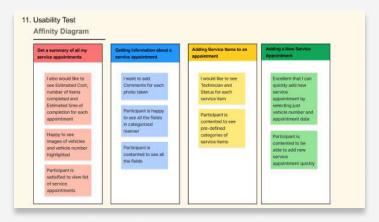
Click here to view the case study

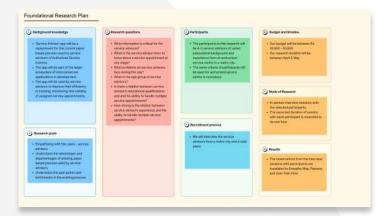
- UX Case Study showcasing various activities and deliverables in different stages of the design process.
- Demonstrating various stages of design process Requirements, Discovery, Define & Ideate, Develop.
- Demonstrating research activities using Foundational Research Plan and Usability Test.
- Depicting various deliverables such as Empathy Map, Persona, User Task Flow, Journey Map, Affinity Diagram, Competitive Analysis, Wireframes etc.

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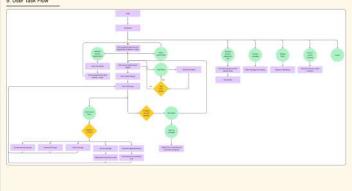
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5. Competitive Analysis

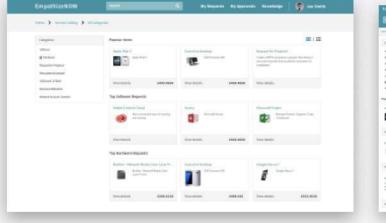
		Pro	duct pros			1	Product cons	
Condur Vehicles	Easy to use	Appointmen journeys are and clear		Buttons are clearly marked	App is only available in English		ctions are ined by color	Minimal brand kdentity
empetitor 1		Focused on relevant to 5 audience			Unveilable		Process is	Some elements
WMB Motors	-	Available	-		appointmen	t tracker	Process is repetitive and frustrating	seem clickable but are not
competitor 2	Viscally appealing	Available In five Tanguages	includi		Wordy, Deer	Wonty, Descriptive		

servicenow

Adobe XD

• Cognizant Hackathon Project - Learnt Design Structure of ServiceNow and created designs for a ITSM application

- Followed 80-20 guideline in designs 80% out-of-box components and 20% customization
- Analyzed various ServiceNow offerings such as Service Portal, App Engine Studio, Request Management, etc.
- ServiceNow does not provide reusable components for Adobe XD hence created components for the ServiceNow platform



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